

Fall 2021

In FOCUS

A quarterly newsletter for members of FOCUS Credit Union

Meet the New Staff/Spotlight



My name is Shalamar. I am the new full-time teller at the Falls branch! I enjoy adventurous activities and traveling around the world. I am very excited to join FOCUS Credit Union and look forward to a great future here!



My name is Patice. I enjoy Mexican food and coffee! Most of my free time is spent with my one-year-old son! I look forward to serving the members of FOCUS Credit Union!



My name is Stephen. In my free time I enjoy playing guitar which I have been playing now for around 11 years. I also play a lot of basketball with friends and lastly, I enjoy spending quality time with those same friends and family.

Dates to Remember:

We will be **CLOSED**: Thanksgiving, Thursday, November 25th.

We will be **OPEN** normal hours Friday, November 26th & Saturday, November 27th.

We will be **CLOSED**: Christmas Eve, Friday, December 24th & Christmas Day, Saturday, December 25th.

We will be **CLOSED**: New years Eve, Friday, December 31st & New Years Day, Saturday, January 1st 2022.

HAPPY HOLIDAYS! ENJOY AND STAY SAFE!

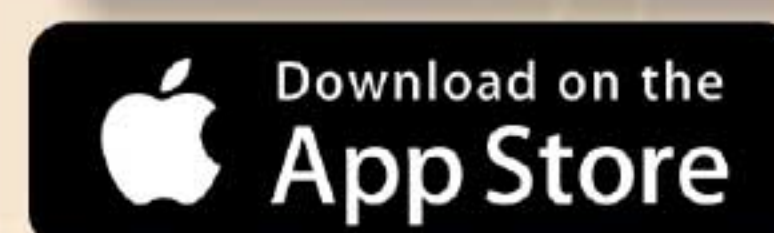
How Can You Protect Your Identity?

1. **REVIEW** your monthly credit card and deposit account statements for fraud.
2. **CHECK ACTIVITY** more frequently with online access to your accounts through our website or mobile app.
3. **DO NOT** keep your social security number in your wallet or anywhere it could be easily stolen.
4. When shopping online, **USE SECURE WEBSITES**. Their addresses have "https://" which means you are using a secure website. The "S" identifies it as a secure website and there will be a closed padlock \ symbol next to the site address.
5. Remember to **NEVER** give any personal information over the phone.

Our Mobile App Helps Protects You!

Have you ever misplaced your debit or credit card, but you **KNOW** it is around somewhere? Not to worry! You can temporarily disable and reenable the card, all from the ease of your smartphone or tablet!

Discover the convenient free services and ease your mind with our card protection! Download our app today!



Corner Office

Fall into savings...that just seemed to sound about right as we move into autumn where we continue to try and get members to refinance their auto loans and \$ave! **For more than 25 years here at the credit union, I have been proud to work for an organization that is truly a member cooperative where our number one goal is helping our members save.** Whether that is on lower loan interest rates or lower account fees, we are owned and operated by you and for your benefit. **Call us today and find out how much we can save for you too!**

I would love to spread good news about Covid but unfortunately the numbers both in Wisconsin and the United States are skyrocketing. It is a little disheartening to realize infection numbers currently are worse than they were one year ago. **As a community based financial, we will continue to follow CDC guidelines to keep staff and members safe and healthy.** We recognize the fatigue factor for everyone, but we need to continue down the path that will help us all realize a future where we can defeat this scourge.



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Credit Union Cuties!



Phoebe came to take out some bones she has been saving!

Do you have a furry friend who you'd like to be included in our quarterly newsletter? Email us a photo of your pets and you may find them featured! Send an email to Chrissy@focus-cu.com or text the pic to our main number 262-255-0833.

\$AVE
While You SPEND!



We now offer Debit Card ROUND UP! When you swipe or sign for your debit card purchases, **any extra change rounds up to the next whole dollar and is transferred into your savings account!**

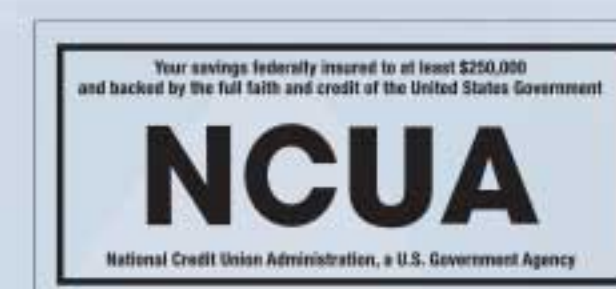
Visit our website, www.focus-cu.com, or check out our mobile app for signup and more information!

Pay Loans Online!

Visit our web page
www.focus-cu.com
or mobile app
and choose:

**LoanPay
Xpress**

FOCUS
Credit Union
You OWN the place!



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In FOCUS News is published quarterly for members of FOCUS Credit Union. This publication is to inform members and prospective members of our product offerings, to educate members on money matters, and to keep them abreast of the pertinent information regarding FOCUS Credit Union.